



इंडियन रेलवे केटरिंग एवं टूरिज़्म कॉरपोरेशन लिमिटेड
(भारत सरकार का उद्यम-मिनी रत्न)
INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.
(A Govt. of India Enterprise - Mini Ratna)

"CIN-L74899DL1999GOI101707", E-mail : info@irctc.com, website : www.irctc.com

2024/IRCTC/CO/Quality/Food safety & Hygiene Audit

Dt: 27.01.2025

M/s. IRCLASS Systems and Solutions Private Limited
104, Copia Corporate Suites,
District Center Jasola,
New Delhi – 110025.

Contact Person – Mr. Aftab Alam (9818786777)

E-mail: saugandha.thanekar@irclass.org, v.balakrishnan@irclass.org, irqs@irclass.org

Website: www.irqs.co.in

Sub: Letter of Award for Third Party Food Safety and Hygiene Audit in IRCTC managed 510 Mobile and 540 Static units for a period of One year.

Ref.: This office Limited Tender no. 2024/IRCTC/CO/Quality/Food safety and Hygiene Audit, opened on 19.11.2024.

We are pleased to inform you that Competent Authority has accepted your offer for providing service for Third Party Food Safety and Hygiene Audit in IRCTC managed 510 Mobile and 540 static units for a period of one year as per Scope of work and terms and conditions mentioned in tender document.

Respective IRCTC Zone will pay M/s. IRCLASS Systems and Solutions Private Limited for Third Party Food Safety and Hygiene Audit as per the following rates:

Particulars	No of Units for which audit to be conducted in currency of the contract	Rate per audit per unit in Rs (excluding all applicable taxes)	Frequency of Audit Per year	Total Amount for Audits in Rs. (excluding all applicable taxes)
Trains (pair of trains)	510	4,070.00	4	83,02,800.00
Static unit (Retiring room, Executive Lounge, FP, FFU, JA, RR, Base kitchen units)	540	2,716.00	2	29,33,280.00
Total				Rs. 1,12,36,080.00/- (Rupees One Crore Twelve Lakhs Thirty Six Thousand Eighty only)


25/1/25
27/1/25

Brief terms and conditions

1. The above rates are excluding GST as applicable.
2. The Contract will be for a period of One year from the commencement of work & further extendable for a period of six months on the same terms and conditions at the sole discretion of IRCTC.
3. The work shall be executed as per Scope of work and the tender conditions mentioned in the tender document.
4. No increase in agreed rates will be permitted during the currency of the contract.
5. A basic mobile application will be developed by the agency for conducting paperless audits within 30 days of date of acceptance of Letter of Award.
6. IRCTC will reimburse for the AC 3 tier/AC chair car fare for only one enumerator (s) per rake on production of original confirmed journey ticket for the prescribed sector for conducting onboard mobile audit only. The arrangements for the journey tickets should be made by the agency on its own. The reimbursements of journey tickets are to be for point to point stations (for which the audit has been conducted) not for end to end stations.
7. No boarding and lodging arrangement of enumerators will be made by IRCTC, and no monetary amount will be paid for the same.
8. You are advised to submit the **acceptance of this LOA along with Security deposit i.e. 5% of total tender value plus applicable GST @18% i.e.Rs.6,62,930/-(Rupees Six Lakhs Sixty Two Thousand Nine Hundred Thirty only)** is to be deposited in the form of Demand draft payable to IRCTC Ltd., New Delhi, within 07 days from the date of this letter.
9. IRCTC reserves the right to increase/decrease 30% number of units/numbers for food audits to be conducted at the offered rate of the agency within the validity of contract.
10. Agreement for the said work is to be done on Rs. 100/- stamp paper between IRCTC & **M/s. IRCLASS Systems and Solutions Private Limited** Until then tender document will be treated as Agreement.
11. Terms and conditions mentioned in the tender document are the integral part of this letter of award.

This issues with the approval of Competent Authority.

Kindly acknowledge the receipt of this letter within Seven days of receipt of the letter.


(Ranjit Singh Nayal)
DGM/P&T

Cc/-

1. GM/Q&P/CO – For kind information and necessary action please.
2. M/s IR Class Systems and Solutions Private Limited - 52A ADI SHANKARACHRYA MARG, OPP POWAI LAKE, POWAI, MUMBAI – 400072 – For kind information please.